



# EXAMPLES OF GOOD PRACTICES

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# Stop the Bureaucracy! PORTAL

Pobuda\*

Ime\*

E-mail\*

☐ Dodajna polja

☐ Strinjam se s [pogoji uporabe](#)

**ODDAJ**

### Kako deluje?

Imate predlog? [Oddajte pobudo!](#)

Pobudo bo strokovna ekipa "STOP birokraciji" pregledala in posredovala v reševanje pristojnim organom.

Skupaj s pristojnim organom se bomo zavzemali za rešitev in vas o tem sproti obveščali.

### Statistika

Objavljen	250
Odstopljen organu	26
Odgovor sprejet	224
Realizirano	14

[Preveri odzivnost >>](#)

### Kategorije

Javna uprava (33)	Finance (40)
Gospodarstvo (16)	Kmetijstvo (6)
Okolje in prostor (39)	Pravosodje (16)
Šolstvo (1)	Visoko šolstvo (1)
Zdravstvo (18)	Promet (12)
Obramba (0)	Kultura (1)

### Primeri dobrih praks

[Poenostavitev postopka ponovnega vlaganja vloge za pridobitev otroškega dodatka](#)

[Preberi več >>](#)

[Poenostavitev sistema plačevanja davkov](#)

[Preberi več >>](#)

[Sprememba Uredbe o posebnih zahtevah za objekte, v katerih so eksplozivni ali pirotehnični izdelki](#)

[Preberi več >>](#)

- PROPOSALS, INITIATIVES AND PROBLEMS SUBMITTED BY CITIZENS AND ENTREPRENEURS,
- ASSIGNMENT OF PROPOSALS TO COMPETENT MINISTRIES,
- AVERAGE FEEDBACK TO USERS IN 13 DAYS,
- BEST PRACTICES.

GET INVOLVED – SUGGEST SOLUTIONS – REACH YOUR GOALS

## MONITORING OF RESPONSES AT ALL TIMES

SURS Statistični urad Republike Slovenije	😊
ZPIZ Zavod za pokojninsko in invalidsko zavarovanje	😐
ZRSZ Zavod RS za <a href="#">zaposlovanje</a>	😊
ZZSZ Zavod za zdravstveno zavarovanje	😐

### Legenda

😊	Organ je odgovoril v 15 dnevem roku.
😐	Organ je odgovoril po preteku 15 dnevnega roku.
😞	Organ ni odgovoril.

## STATISTICS OF RESPONSES AND REALIZATION

### Statistika

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## TWO WAY COMMUNICATION

Collecting proposals for reducing administrative burdens via the portal

Monitoring the net effects of amendments on regulations

## Single document for enable better regulation and business environment and increase competitiveness

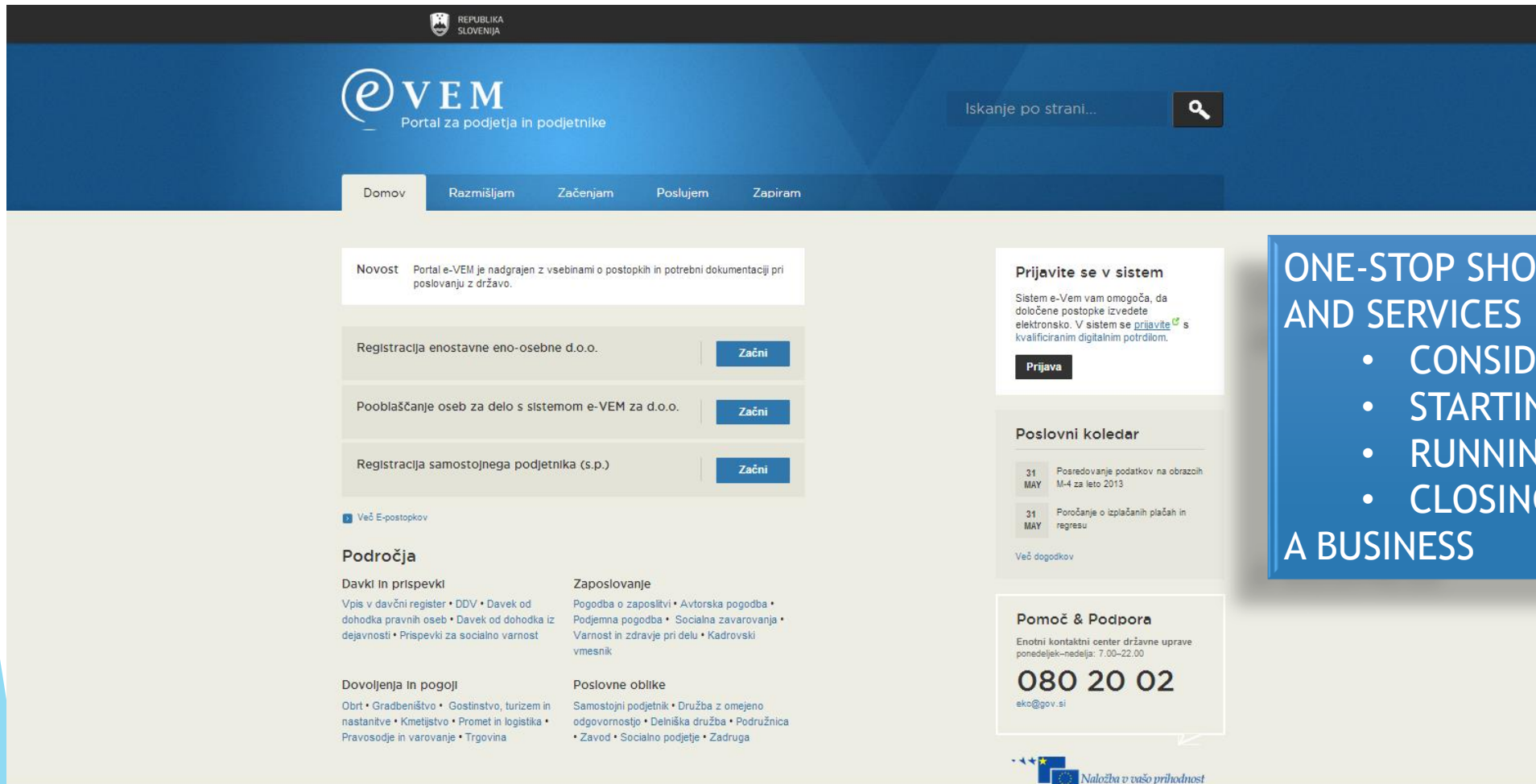
- Unification and unified coordination of 11 projects and programmes for improvement of business environment,
- document with concrete measures, commitments, proposals for solutions, providers and deadlines for realization,
- unified reporting,
- coordinated by the Ministry of Economic Development and Technology (MEDT) and the Ministry of Interior,
- supervision of implementation performed by the Prime Minister's Office.

### COOPERATION AND COMMUNICATION WITH STAKEHOLDERS

- Chamber of Commerce and Industry of Slovenia
- The Chamber of Craft and Small Business of Slovenia,
- The Association of Free Trade Unions of Slovenia

GOAL = better business environment and increasing competitiveness

# eVEM - Portal for companies and entrepreneurs



The screenshot shows the eVEM portal homepage. At the top, there is a dark blue header with the Republic of Slovenia coat of arms and the text 'REPUBLIKA SLOVENIJA'. Below this is the eVEM logo and the tagline 'Portal za podjetja in podjetnike'. A search bar with the placeholder text 'Iskanje po strani...' and a magnifying glass icon is located on the right. A navigation menu with tabs 'Domov', 'Razmišljam', 'Začenjam', 'Poslujem', and 'Zapiram' is positioned below the header. The main content area is divided into several sections: 'Novost' (News) with a message about portal updates; a list of services with 'Začni' (Start) buttons for 'Registracija enostavne eno-osebne d.o.o.', 'Pooblaščenje oseb za delo s sistemom e-VEM za d.o.o.', and 'Registracija samostojnega podjetnika (s.p.)'; 'Več E-postopkov' (More E-procedures); 'Področja' (Fields) with sub-sections for taxes, employment, and business types; 'Prijava se v sistem' (Log in to the system) with a description of the system's capabilities and a 'Prijava' (Log in) button; 'Poslovni koledar' (Business calendar) with a table of events; and 'Pomoč & Podpora' (Help & Support) with contact information for the national contact center and a large phone number '080 20 02'. The footer includes the European Union flag and the text 'Naložba v vašo prihodnost'.

REPUBLIKA SLOVENIJA

eVEM  
Portal za podjetja in podjetnike

Iskanje po strani...

Domov Razmišljam Začenjam Poslujem Zapiram

**Novost** Portal e-VEM je nadgrajen z vsebinami o postopkih in potrebni dokumentaciji pri poslovanju z državo.

Registracija enostavne eno-osebne d.o.o. **Začni**

Pooblaščenje oseb za delo s sistemom e-VEM za d.o.o. **Začni**

Registracija samostojnega podjetnika (s.p.) **Začni**

**Več E-postopkov**

**Področja**

**Davki in prispevki**  
Vpis v davčni register • DDV • Davek od dohodka pravnih oseb • Davek od dohodka iz dejavnosti • Prispevki za socialno varnost

**Zaposlovanje**  
Pogodba o zaposlitvi • Avtorska pogodba • Podjemna pogodba • Socialna zavarovanja • Varnost in zdravje pri delu • Kadrovski vmesnik

**Poslovne oblike**  
Samostojni podjetnik • Družba z omejeno odgovornostjo • Delniška družba • Podružnica • Zavod • Socialno podjetje • Zadruga

**Prijava se v sistem**  
Sistem e-Vem vam omogoča, da določene postopke izvedete elektronsko. V sistem se [prijavite](#) s kvalificiranim digitalnim potrdilom.

**Prijava**

**Poslovni koledar**

31 MAY	Posredovanje podatkov na obrazcih M-4 za leto 2013
31 MAY	Poročanje o izplačanih plačah in regresu

**Več dogodkov**

**Pomoč & Podpora**  
Enotni kontaktni center državne uprave  
ponedeljek–nedelja: 7.00–22.00

**080 20 02**  
eko@gov.si

Naložba v vašo prihodnost

ONE-STOP SHOP INFORMATION  
AND SERVICES FOR:

- CONSIDERING,
- STARTING,
- RUNNING AND
- CLOSING DOWN

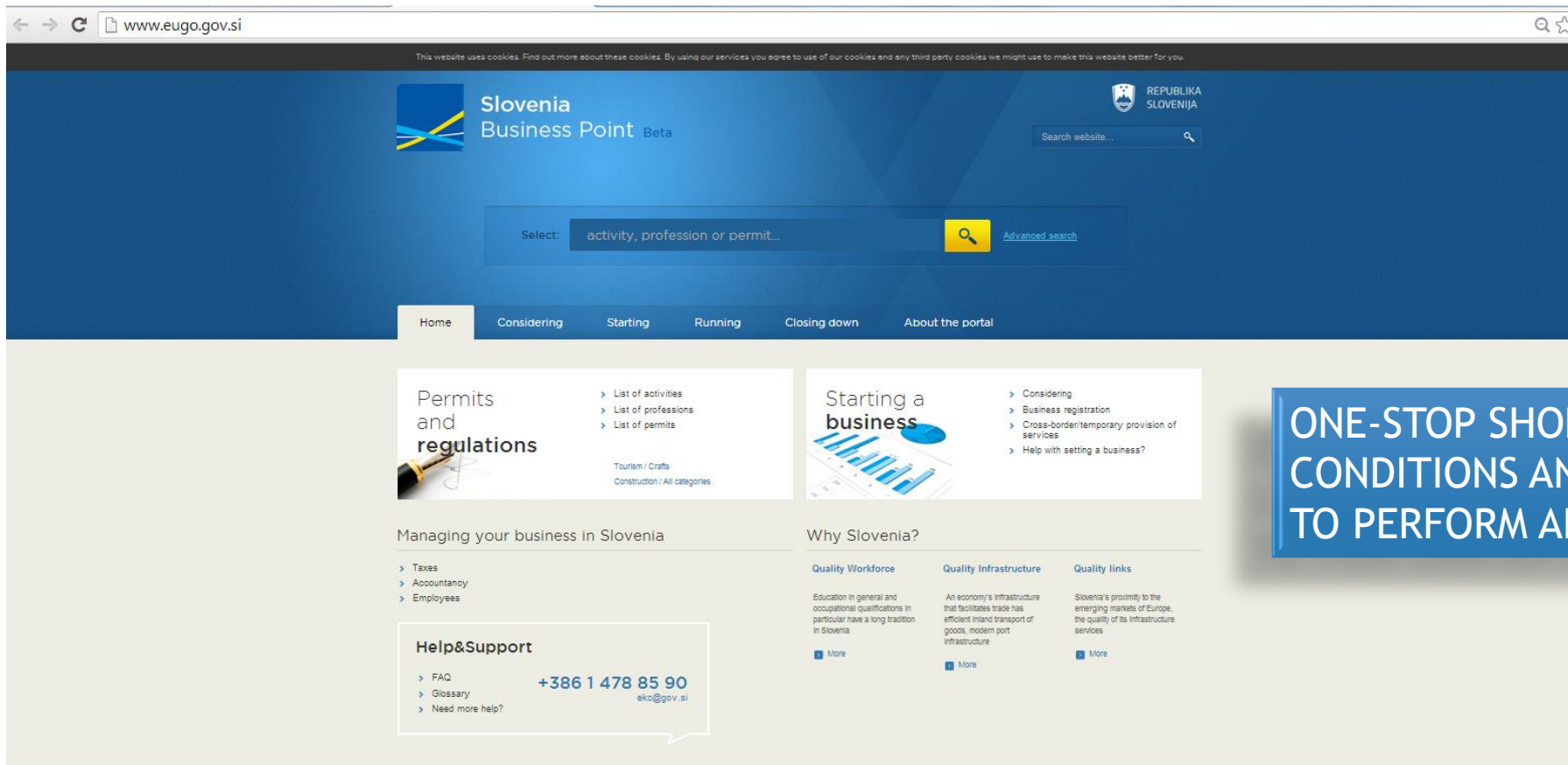
A BUSINESS

- most procedures relating to registration and changes in company status,
- submitting notification of a job vacancy,
- change or de-registration of self or employees from insurance,
- printing out applications and orders in the form of standard forms or
- filling them in and sending them to the corresponding authorities electronically after having been downloaded to a user's computer:
  - Application in social insurance,
  - Submission of an identification for VAT purposes,
  - changes in the Business Register,
  - insurance against accidents at work and occupational diseases.
- 140 One Stop Shop contact points

## EASY, SIMPLE, FAST AND FREE OF CHARGE



# Slovenia Business Point



ONE-STOP SHOP INFORMATION ON  
CONDITIONS AND PROCEDURES REQUIRED  
TO PERFORM AN ACTIVITY OR PROFESSION

SIMPLE AND FRIENDLY OPERATION IN SLOVENIAN MARKET

# MERGING OF eVEM AND EUGO



## SLOVENIAN BUSINESS POINT



1 REPORTING  
1 ENTRY POINT  
THE SAME TYPE OF INFORMATION ONLY ONCE



A single entry point for reporting to all competent institutions.

The main objectives of the project:

- all information relating the process of reporting in one place,
- electronic support of the mandatory reporting,
- standardization of forms and reports,
- uniform access to data and exchange of information between competent authorities.



FINANCIAL FRAMEWORK 2014 - 2020

# BusinessSOS



REPUBLIKA SLOVENIJA  
**PoslovniSOS.gov.si**

Republic of Slovenia has started to actively implement the principles of preparing regulations better in order to achieve greater competitiveness for small and medium-sized companies.

## CONCRETE PROBLEMS - CONCRETE SOLUTIONS

- exclusively for business entities,
- report problems which they are faced with when dealing with state authorities, local bodies and statutory authorities,
- Within 7 (or up to 15 days) a written explanation of the authority.

# SOME HIGHLIGHTS...

## SIMPLIFIED INCOME TAX RETURN

- informative calculation of income tax on the basis of the information available from official records,
- if citizen agree with the calculation, there is no need to do anything - After 15 days from the receipt the information calculation automatically become the decision of the tax assessment.

## E-SUBMISSION OF APPLICATION IN SOCIAL ENSURANCE

- 80% administrative cost reduction.

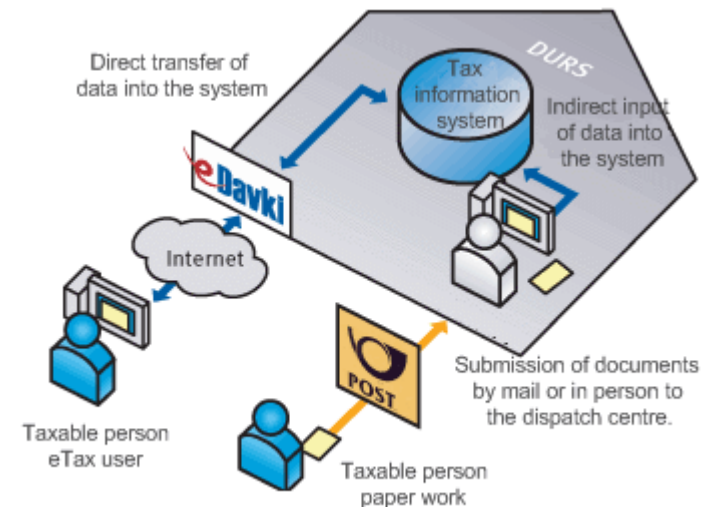
## SIMPLIFIED PROCEDURES FOR EMPLOYMENT

- recruitment procedure reduced from 14 days to 1 day.



## eTAX - ELECTRONIC TAX OPERATIONS

- faster and easier completion of tax forms (with integrated help menus and tools for on-line checking),
- possibility of document filing 24 hours a day, 7 days a week, without mailing costs and irrespective of geographic location,
- access to tax card,
- data transfer directly from accounting system into eTax through web services,
- easy authorisation between users and other taxable persons
- transfer of the extent of rights on the basis of eTax operations through authorisation



Convenient, easy and secure completion and submission of tax forms from the user's computer at home or in the office.

## SIMPLIFICATION OF THE PROCEDURE OF RE-SUBMITTING OF AN APPLICATION FOR CHILD ALLOWANCE

**Shortened and simpler application for a reduction in kindergarten payment and claiming of child benefit.**

All parents who have already obtained a right to child benefit in the past only have to submit uncomplicated application to re-establish this right at the applicable Centre for social work.



As of 1 January 2015 the citizens will be exonerated of the annual re-submission of applications for the granting of social rights such as the right to child benefit by automatic issue of a decision.

# THE WAY FORWARD...



## E-REGULATIONS AND SME TEST

- better drafting of regulations,
- inclusion of the assessment of the effects,
- improve process of adopting regulations,
  - integration of performance assessment of regulations,
  - assessment of the implications on the economy - SME test,
- establishment of the support for processes with appropriate information technology (relevant application).

INTEGRATION OF QUANTITATIVE INFORMATION AVAILABLE FROM OFFICIAL RECORDS

LEGISLATOR - ENTRY OF QUALITATIVE DATA



## E-REPORTING AND E-SUPERVISION OF MEASURES FOR BETTER BUSINESS ENVIRONMENT AND INCREASE OF COMPETITIVENESS (Single document)

- simple reporting through web application for ministries and
- timely monitoring of the realisation.

TRANSPARENT, EASY AND MEASURABLE